

NEW JERSEY SCHOOLS INSURANCE GROUP 2023 WORKERS' COMPENSATION BEST PRACTICES MANUAL

3rd Edition – August 2023

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INTRODUCTION

NEW JERSEY'S WORKERS' COMPENSATION PROGRAM

In New Jersey, Workers' Compensation is a no-fault program that provides medical treatment, wage replacement and permanent disability remuneration to employees with job-related injuries or illnesses. Death benefits are available to the dependents of an employee who dies due to a work-related injury.

New Jersey has had a Workers' Compensation law since 1911. Prior to this, employees injured on the job would sue their employers for negligence under common law.

There were few changes to the system until the reforms of 1979 when the program began to provide enhanced benefits to the more seriously disabled. Provisions were also made for cost-of-living increases for totally and permanently disabled workers, dependents of deceased workers and Second Injury Fund beneficiaries.

New Jersey's Workers' Compensation program seeks to establish a balance between injured workers and the employers. Employers must provide necessary medical care, temporary disability benefits and, when documented, an award for resulting permanent disability. In return, they are protected from tort litigation and unlimited civil verdicts for non-economic losses. The only remedy available to the injured employee is through Workers' Compensation.

Specific to school districts is Title 18A:30-2.1, which requires school districts to pay injured workers full salary for up to one calendar year without having the absence charged to the annual or the accumulate sick leave. Full wages are payable from the first day of absence. The Division of Workers' Compensation (DWC) is responsible for the administration of the NJ Workers' Compensation Law, N.J.S.A. 34:15-1 et seq., and the disposition of disputes raised under it.

References:

- NJ LWD Website: http://lwd.state.nj.us/labor/wc/content/intro.html
- An Employer's Guide to Workers' Compensation in New Jersey published by the NJ LWD
- NJ Statute Title 18A
- CAPEHART || SCATCHARD

John H. Geaney

- Geaney's New Jersey Workers' Compensation Manual 2022 Edition
- Supervisor's Incident Report Form
- o Employee Accident Report Form

THE LAW

TITLE 18A - EDUCATION

Section 18A:30

18A:30-2.1 - Sick leave payment for service connected disability; satisfactory service

18A:30-2.1. a. Whenever any employee, entitled to sick leave under this chapter, is absent from his post of duty as a result of a personal injury caused by an accident arising out of and in the course of his employment, his employer shall pay to such employee the full salary or wages for the period of such absence for up to one calendar year without having such absence charged to the annual sick leave or the accumulated sick leave provided in N.J.S.18A:30-2 and 18A:30-3. Salary or wage payments provided in this section shall be made for absence during the waiting period and during the period the employee received or was eligible to receive a temporary disability benefit under Chapter 15 of Title 34, Labor and Workmen's Compensation, of the Revised Statutes. Any amount of salary or wages paid or payable to the employee pursuant to this section shall be reduced by the amount of any workmen's compensation award made for temporary disability.

A Temporary Total Disability reimbursement check will be issued to the District every 14 days until the expiration of the one year 18A Salary Continuation period. Just prior to the expiration date, a letter will be mailed / emailed to the WC contact and the Payroll department advising them of the date they are to stop the Salary Continuation.

SUPPLEMENTAL INDEMNITY

If your school district carries Workers' Compensation Supplemental Indemnity Insurance through NJSIG, the following information is provided to assist you in processing your claims. Supplemental coverage provides the district with partial reimbursement of the injured employee's salary that is not paid under the primary Workers' Compensation policy.

The policy is triggered by an employee's lost time of **(7)** seven consecutive days due to a work-related injury. As an added value service, on behalf of the District, NJSIG completes the Supplemental Indemnity Incident Report to BMI Benefit for all lost time claims and sends a weekly report of all Temporary Total Disability payments that have been issued to the District.

BMI Benefit will issue Supplemental Indemnity reimbursement payments based upon your policy, however if you do not receive a reimbursement that you believe you are entitled to, related questions or information can be directed to your broker or **to**:

BMI Benefit

P.O. Box 511 76 Main Street Matawan, NJ 07747 Attention: Erin Clark

Phone: 800-445-3126 (x300) Direct: 732-853-9610

Fax: 732-583-9610

Email: erinc@bobmccloskey.com

Please check with your insurance broker on your district's policy terms and conditions.

RESPONSIBILITIES: WORKERS' COMPENSATION SPECIALIST

BASIC FUNCTION:

Under the general direction and supervision of the business administrator/risk manager, the Workers' Compensation Specialist is responsible for overseeing all claims district-wide. This includes coordinating claims, creating accurate case history documentation, contacting injured workers, consulting with claims adjusters and others to administer litigated claims, answering telephones, providing information and assisting employees.

DUTIES AND RESPONSIBILITIES:

- 1. Prepare and maintain a log for all accidents and document them when they are reported.
- 2. Prepare and maintain a Workers' Compensation file on injured employees. Monitor, coordinate and follow up until claims are closed.
- 3. Gather and forward all documentation, reports, statements, correspondence, bills, and information pertaining to the injured worker. Provide information to appropriate personnel using established procedures within 24 hours.
- 4. Communicate openly with administrators, school nurses, claims adjusters and attorneys. Provide additional information upon request.
- 5. Provide information and assistance to employees and district staff regarding medical care, attendance and any concern that develops.
- 6. Coordinate temporary, restricted or modified-duty positions for workers with injuries who can work safely while recovering. Obtain medical data to make decisions regarding transitional return-to-work assignments. Find suitable temporary positions for employees within medical limitations.
- 7. Develop and present Workers' Compensation training presentations for district staff.
- 8. Coordinate and maintain employee injury reports, including administration of OSHA's form 301, loss runs and actual time lost from work to meet OSHA/PEOSH recordkeeping requirements.
- 9. Post Workers' Compensation reporting procedures in all buildings, to keep employees informed of all reporting requirements.
- 10. Perform related duties as assigned.

SAMPLE LETTER TO DISTRICT EMPLOYEES—ANNUAL EMPLOYEE NOTICE

TO:	All Employees of	Board of Education				
FROM:		- Business Administrator				
REF:		g Workers' Compensation Contact				
New Jersey Schools Insurance Group (NJSIG) at 609-543-3377 In an emergency dial 911						
Date:	September 2023					
injury i	•	t is important. Equally important is insuring that your work-related ged. With this thought in mind, I would like to take this opportunity porting a work-related injury:				
	• • •	please go to the nearest Emergency Room for treatment. Please ur supervisor within 24 hours or as soon as practical.				
su	•	t to seek medical attention, please notify the school nurse and/or d; however, the school nurse and/or supervisor will file a report as				
 If you are injured and your injury requires non-emergency medical treatment, a call is to be place NJSIG. Together, you and a school nurse and/or supervisor will place the call to NJSIG. A N representative will obtain all the necessary information and coordinate treatment. Please r Treatment centers and/or doctors are identified by NJSIG. 						
	NJSIG nurse intakes injury infori pointments and follow-up care	mation and directs you to an appropriate participating provider. All will be scheduled by NJSIG.				
wł	nen the work-related injury oc	provide you with the appropriate Workers' Compensation material curs. Upon arrival at the doctor's office, you should present the ion material to the identified treatment center.				
De	termination Instruction Report	nsation doctor you will receive a Work Note/Work Status Note/Duty (DDI). You will receive 2 copies of the documentation—a copy for rict. Please provide the district their copy.				
■ Or	nce you return to work, all follow	w-up appointments will be scheduled after work hours.				
	•	vailable to report your injury to please see the NJSIG website for aim. https://www.njsig.org/reporting-claims#workerscomp				
Please		omptly report on-the-job injuries will jeopardize your Workers'				
		any questions, feel free to contact, the Workers'				

Thank you for your cooperation.

OFF-HOURS REPORTING

Typically, a nurse is not present during the summer, weekends or second/third shifts. Each district must develop a procedure that instructs affected personnel on how to report injuries and, if necessary, receive treatment. The procedure should include how to provide the injured worker with Mitchell ScriptAdvisor prescription card and Qual-Lynx managed care instructions.

The procedures/instructions should also include:

- Ways to report a claim:
 - 1. **Call NJSIG** at 609-543-3377 to speak to NJSIG's Intake team (English and Spanish team members available). The injured employee will be directed to treatment; or

(**Note**: After hours, leave message and an intake representative will get back to the injured employee the next business day.)

2. Complete First Report of Injury (FROI) form:

Online: https://www.njsig.org/froi; or

Print the form: https://www.njsig.org/reporting-claims#workerscomp (Available in English

and Spanish) and Email: froi@njsig.org or Fax: 609-386-2188

If injured employee needs medical care, complete the Duty Determination Instruction (DDI) form on https://www.njsig.org/downloads/forms/DDI%20Letter.docx and follow instructions.

In an emergency dial 911.

- For all non-emergency injuries, the employee must immediately contact his or her supervisor. If the injury requires medical attention, the employee or supervisor shall activate NJSIG. The contact instructions shall be posted in the employee's common work areas (i.e. teacher lounge.
- The supervisor shall provide any support that is required to assist the employee, safely secure the building and return the work area and equipment to normal operating conditions. If the employee is unable to communicate, the supervisor should notify the employee's emergency contact.
- An employee report of injury must be filed by the employee with the appropriate personnel as soon as practical.
- The supervisor shall conduct the accident investigation.
- During summer hours, a 12-month employee and backup should be trained in the Workers' Compensation reporting procedure, incident report and injury log maintenance. These employees could be business and maintenance office secretaries.
- Administrators and supervisors should be familiar with the procedure and have access to reporting instructions and emergency contact information.
- The employee should also be advised that after seeing the Workers' Compensation doctor, the employee will receive a Work Note/Work Status Note/Duty Determination Instruction Report (DDI). Employee will receive 2 copies of the documentation—a copy for the employee and the school district. Remind employee to provide the district their copy.

FREQUENTLY ASKED QUESTIONS

What is Workers' Compensation?

At no cost to you, it is insurance that the law requires your employer to carry to help you if you are injured on the job or if you become ill due to your job.

What is a Workers' Compensation injury or illness?

An injury or illness that occurs due to employment is considered a Workers' Compensation injury or illness. Under Workers' Compensation law, you will receive help if you are injured, no matter who was at fault.

How does this coverage affect my own health insurance?

Workers' Compensation is separate from personal health care insurance. Workers' Compensation insurance covers work-related injuries and illnesses only. There is no deductible. The insurance carrier pays all approved medical bills. It is important to let the treating doctor know if your injury is work-related.

How do I file a claim?

If you have been injured on the job, you are required to tell your school nurse, principal or building supervisor the same day the accident occurs. You will be required to complete an Accident Report and submit the form to your supervisor. In the event that an injury requires more than the first aid provided by the school nurse, **NJSIG** must be called for further care instructions at **609-543-3377**. In the event of a severe injury, employees should go to the nearest hospital emergency room.

Ways to report a claim:

Call NJSIG at 609-543-3377 to speak to NJSIG's Intake team (English and Spanish team members available). The injured employee will be directed to treatment; or

(**Note**: After hours, leave message and an intake representative will get back to the injured employee the next business day.)

Complete First Report of Injury (FROI) form:

Online: https://www.njsig.org/froi; or

Print the form: https://www.njsig.org/reporting-claims#workerscomp (Available in English and Spanish) and **Email**: froi@njsig.org or **Fax**: 609-386-2188

If injured employee needs medical care, complete the Duty Determination Instruction (DDI) form on https://www.njsig.org/downloads/forms/DDI%20Letter.docx and follow instructions.

FOR ALL EMERGENCIES PLEASE GO TO THE EMERGENCY ROOM or UREGENT CARE

More information can be found at: https://www.njsig.org/reporting-claims#workerscomp

May I file a Workers' Compensation claim if an injury occurs outside of work?

Your employer or its insurance carrier may not be liable for the payment of Workers' Compensation benefits for an injury resulting from your voluntary participation in any off-duty recreational, social, or athletic activity that is not part of your work-related duties.

Can I be treated by my own physician for a work-related injury?

No. You must utilize the medical care provider network offered by your employer. By calling **NJSIG** at **609-543-3377**, you will be directed to an in-network medical care provider. Any unauthorized treatment may result in non-payment of related charges.

Is Qual-Lynx the name of the insurance provider?

No. Qual-Lynx manages your care insuring that you are receiving the best care possible at no cost to you. You will be assigned a nurse case manager to oversee your case who can assist you with any care-related questions.

If Qual-Lynx is not the insurance provider, then who is?

New Jersey Schools Insurance Group (NJSIG) is the insurance carrier and provides coverage to the district.

Who can I contact if I have any additional questions at the district level?

You may contact	, at j	<u>ohone</u>	and	<u>email</u>	addre	SS

Will I continued to get paid if I'm out of work on WC?

Yes, you may be entitled to temporary total disability benefits subject to the waiting period—unless over the one-year period. Please refer to page ____ Title 18A.

WARNING

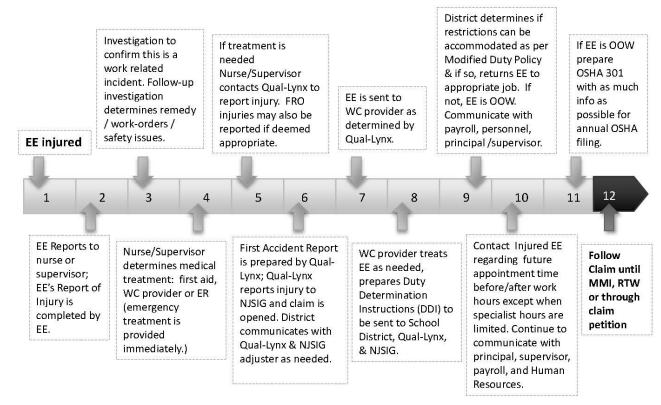
34:15-57.4. Workers' Compensation fraud; criminal and civil penalties. 1.a. A person shall be guilty of a crime of the fourth degree if the person purposely or knowingly:

- (1) Makes, when making a claim for benefits pursuant to R.S. 34:15-1 et seq., a false or misleading statement, representation or submission concerning any fact that is material to that claim for the purpose of wrongfully obtaining the benefits;
- (2) Makes a false or misleading statement, representation or submission, including a misclassification of employees, or engages in a deceptive leasing practice, for the purpose of evading the full payment of benefits or premiums pursuant to R.S. 34:15-1 et seq.; or
- (3) Coerces, solicits or encourages, or employs or contracts with a person to coerce, solicit or encourage, any individual to make a false or misleading statement, representation or submission concerning any fact that is material to a claim for benefits or the payment of benefits or premiums, pursuant to R.S. 34:15-1 et seq. for the purpose of wrongfully obtaining the benefits or of evading the full payment of the benefits or premiums.

THE PROCESS: Workers' Compensation Claims Process Chart

Claim Phase	Task/Action
PRIOR TO INJURY Training: In-person and electronic training is available. Training opportunities are available on www.njsig.org.	 Have reporting protocol in place allowing for immediate notification of injuries generated by work-related activities. Educate your staff on proper protocol at hire and annually. Publish process in the employee handbook, cafeteria, break room, etc., making the employee accountable for the knowledge of the protocol. Explain the WC process during orientation/staff meetings, which should include educating the Supervisors, Administrators, Nurses and key personnel on the Incident Reporting and Investigation process. Send annual communication (i.e. letter) to all employees advising of this process.
POINT OF INJURY	Gather key facts, complete employee accident report, and notify <i>NJSIG</i> (only claims requiring more than first aid) on same day.
Who is? 1. NJSIG: School district WC insurance pool 2. Qual-Lynx: 3'd Party hired by NJSIG manage WC Claims 3. Mitchell Script Advisor: 3'd Party hired by NJSIG to provide prescriptions	3. Call NJSIG at 609-543-3377 to speak to NJSIG's Intake team (English and Spanish team members available). The injured employee will be directed to treatment; or (Note: After hours, leave message and an intake representative will get back to the injured employee the next business day.) 4. Complete First Report of Injury (FROI) form: Online Portal: https://www.njsig.org/froi ; or Print the form: https://www.njsig.org/reporting-claims#workerscomp (Available in English and Spanish) and Email: froi@njsig.org or Fax: 609-386-2188 If injured employee needs medical care, complete the Duty Determination Instruction (DDI) form on https://www.njsig.org/downloads/forms/DDI%20Letter.docx (follow instructions). In an emergency dial 911. All claims should be reported immediately to principal/supervisor. **NJSIG* will direct injured worker (IW) to provider. Provide IW with Mitchell ScriptAdvisor prescription flyer and NJSIG's intake card that includes Qual-Lynx managed care instructions. If Mitchell ScriptAdvisor fills a prescription, the employee will receive an automatic 14-day supply—only for first fills. Based on the doctor's prescription, the IW will receive a prescription card from Mitchell ScriptAdvisor within 5-7 days once processed. Investigate the area where the injury occurred and if necessary:
ONGOING COMMUNICATIONS Difference in Adjusters: 1. Medical Only:	 Ask if there are any witnesses; and Address any hazards to avoid future injuries. First Accident Report will be sent to the district from NJSIG Within a 24-hour period, an adjuster will be assigned by NJSIG. The adjuster will contact both the employee and the district representative within 48 hours. After seeing the WC doctor, the IW will return to work with Return to Work Note/Work Status Note/Duty Determination Instruction Report (DDI). IW should receive 2 copies of documentationA copy for the IW and employer/district. Communicate to NJSIG and school administration: any treatment or work status (i.e. pending surgery) Refer to DDI report; any known or suspected secondary employment or questionable activities; or the date IW returns to work; and if IW does not return to work on expected date. Maintain contact and cordial rapport with IW while he/she is disabled. Provide information requested by adjuster. Commonly requested data includes: Facts regarding to the reported claim Availability of modified duty Date worker begins missing work or the date worker returns to work Wage documentation Investigative reports, contracts, and/or maintenance records Please secure and preserve all evidence relating to the claimant's injury (i.e. video, property, office equipment, and etc.). At any point, should the district have any question and or concerns—contact the assigned Adjuster. If necessary, contact the NJSIG WC Supervisor.
RETURN TO WORK	 If IW is unable to return to full duty, in compliance with Board policy, create internal return-to-work program by pre-identifying modified duty-type activities in each department. Provide job descriptions when requested by nurse, doctor or adjuster. Cooperate with nurse/adjuster to modify duties and accommodate early return to work where appropriate. Advise adjuster if IW begins missing work again.

Workers Compensation Injury Step Timeline



KEY:

EE: Employee

DDI: Duty Determination Instructions

FRO: For Record Only

MMI: Maximum Medical Improvement

OOW: Out of work RTW: Return to work

PREPARING THE INITIAL REPORT OF INJURY

Details about the Employee:

Name Address Sex

Date of Birth Occupation

Employment Status:

10/12 month

Normal Work Hours

Base Salary/Overtime/Stipends

Nature of Injury:

Date of Injury/Time of Accident
Date Reported to Employer
To whom was injury reported?

What happened, location of accident?

Is treatment needed?

Did Employee go to Emergency Room?

Was EMS Called? Witness Statement

Other Information Requested

Primary Care Physician

Chiropractor

Prior known medical conditions

Any prior injuries to same body part

Any prior WC injuries-Year and Body Part

Any other employment or recreational activities

Information you need to Know:

Was NJSIG Called?

What time?

What Instructions were given to the employee?

Was employee given a Qual-Lynx Card?

Was employee given a Mitchell ScriptAdvisor Card?

Was employee instructed to make sure to give Qual-Lynx Card to medical provider, ensuring that bills are sent to Qual-Lynx and not health insurance?

Follow up with employee after seeing doctor:

Instruct employee to return with doctor's work status note. District should obtain a copy from the employee.

Coordinate employee's return to work.

Any questions or concerns regarding return to work, call NJSIG adjuster.

Information NJSIG Workers' Compensation Adjuster needs from you:

Internal incident/supervisor report completed by someone other than the injured worker (not OSHA Reports).

Witness statement

Salary Information:

Base Salary

Overtime Pay

Stipends

10 or 12 month employee

Is Title 18A full salary continuance extended to employee?

Any doctor notes you received from the injured worker.

Current work status.

Date employee was instructed to return to work.

Date employee returned to work.

SUPERVISOR INCIDENT REPORT FORM – page 1

Supervisor's Workers' Compensation Incident Report Form

INJURED EMPLOYEE NAME	DATE OF THIS REPORT	ALLEGED INJURY DATE
	W-10	
DID YOU PERSONALLY OBSERVE THE INCIDENT INVOLVING THIS EMPLOYEE?	☐ YES ☐ NO	
TO YOUR KNOWLEDGE, WAS THIS INCIDENT WITNESSED?	☐ YES ☐ NO ☐ I	DON'T KNOW
IF YOU DID DEBOONALLY ADDED IT THE WAIRFAIT DOO: UPT A DESCRIPTION OF WAIR	TVOU DEDOCUALLY OBSERVED INCLUD	NOTHER ATE THE AND LOCATION OF THE
IF YOU DID PERSONALLY OBSERVE THE INCIDENT, PROVIDE A DESCRIPTION OF WHA' INCIDENT.	I YOU PERSONALLY OBSERVED, INCLUD	NG THE DATE, TIME AND LOCATION OF THE
IF YOU DID NOT PERSONALLY OBSERVE THE INCIDENT, DID OTHERS TELL YOU ABOU	Τ ΙΤ?	
	☐ YES ☐ NO	
IF OTHERS TOLD YOU ABOUT IT, DESCRIBE EXACTLY WHAT THEY TOLD YOU AND WH	EN THEY TOLD YOU ABOUT IT.	
DID THE EMPLOYEE REPORT THIS INCIDENT TO YOU?	☐ YES ☐ NO	
IF YES, STATE THE DATE AND TIME THAT THE EMPLOYEE REPORTED THIS INCIDENT 1	o you.	
DID THE EMPLOYEE REPORT THE INCIDENT TO ANYONE ELSE?	☐ YES ☐ NO ☐ I D	ON'T KNOW
IF YES, STATE WHO THAT PERSON IS AND WHAT THE EMPLOYEE REPORTED TO THAT	PERSON.	
IF THIS INCIDENT WAS WITNESSED BY OTHERS, IDENTIFY THE NAMES OF ALL WITNES	SES AND THEIR REI ATIONSHIP TO THE E	MPI OVEE (i.e. co.employee subordinate etc.)
IF THIS INCIDENT WAS WITNESSED BY OTHERS, IDENTIFY THE NAMES OF ALL WITNES	SES AND THEIR RELATIONSHIP TO THE E	imp EOTEE (i.e., co-employee, subordinate, etc.)
WERE YOU AWARE OF ANY PHYSICAL DIFFICULTIES ON OR OFF THE JOB WHICH THE		
	☐ YES ☐ NO ☐ I	DON'T KNOW
IF YES, WHAT WERE YOU AWARE OF AND HOW DID YOU BECOME AWARE OF IT?		
DESCRIBE THE EMPLOYEE'S JOB DUTIES AND WHETHER THE ACTIVITIES ON THE DAT	E OF INJURY WERE UNUSUAL FOR HIM O	R HER TO PERFORM?

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SUPERVISOR INCIDENT REPORT FORM—page 2

WAS THE EMPLOYEE WEARING OR USING PROTE	CTIVE GEAR?	☐ YES	□ NO □ I DON'T KNOW	
DOES THE EMPLOYER REQUIRE THE USE OF SUC	H PROTECTIVE GEAR?	☐ YES	□ NO	
DID THE EMPLOYEE ASK FOR MEDICAL ATTENTIO	N?	☐ YES	□ NO □ I DON'T KNOW	
DID THE EMPLOYEE DECLINE MEDICAL ATTENTIO	N?	☐ YES	□ NO □ I DON'T KNOW	
IF MEDICAL ATTENTION WAS OFFERED, WHERE V	VAS THE EMPLOYEE SENT?			
IF YOU ARE AWARE OF ANY HOBBIES, SECOND JUNFORMATION BELOW.	OBS, SPORTS OR OTHER PHYSICAL ACTI	VITIES ENGA	GED IN BY THIS EMPLOYEE IN THE PAST FEW YEARS	S, PROVIDE THAT
IF YOU ARE AWARE OF ANY MOTOR VEHICLE ACCINFORMATION BELOW?	CIDENTS, HOME INJURIES, OR SPORTS IN	JURIES INVO	LVING THIS EMPLOYEE IN THE PAST FEW YEARS, PR	OVIDE THAT
ARE ANY OF THE WITNESSES TO THIS INCIDENT N	IO LONGER EMPLOYED BY YOUR ENTITY	? Y	ES NO	
IF ANY OF THE WITNESSES ARE NO LONGER EMP		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
NAME	SIGNATURE		JOB TITLE	DATE

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EMPLOYEE ACCIDENT REPORT FORM

Employee Accident Form

EMPLOYEE NAME	I.D.	TIME OF INJURY	DATE OF INJURY	FILE NUMBER			
PLEASE LIST YOUR PRIMARY CARE PHYSICIAN AND HIS/HER ADDRESS FOR THE PAST TEN YEARS							
PLEASE LIST YOUR CURRENT MEDICATIONS							
TES SE LIST TOSK GOINEAN MESIGNIONS							
BRIEFLY DESCRIBE HOW YOU GOT HURT AND WHEN THE INJURY OR	ILLNESS OCCURRED.						
WHAT PART(S) OF THE BODY WERE HURT; AND IN WHAT PART(S) OF	THE BODY DO YOU CURRENTLY	FEEL PAIN	17				
HAVE YOU HAD TREATMENT IN THE PAST FOR THE SAME OR SIMILAR		YES [
IF YES, PLEASE PROVIDE THE NAME AND ADDRESS OF THE TREATING CONDITION/INJURY?	G PHYSICIAN(S) FOR THIS COND	ITION. LIS	T ANY MEDICATIONS	YOU ARE OR WERE TA	AKING FOR THIS		
HAVE YOU BEEN TREATED IN THE PAST BY A CHIROPRACTOR?		YES [¬ no				
IF YES, PLEASE PROVIDE THE NAME AND ADDRESS OF THE CHIROPF	ACTOR(S).	0) 00/01/20					
HAVE YOU FILED ANY WORKERS' COMPENSATION CLAIM(S) IN THE P.		ON? YES [
IF YES, PLEASE PROVIDE THE DETAILS OF THE PREVIOUS CLAIM(S).							
HAVE YOU EVER BEEN INVOLVED IN ANY MOTOR VEHICLE COLLISION		YES [] NO				
IF YES, PLEASE PROVIDE THE DETAILS OF THE CRASH, DATE, AND TH	HE NATURE OF THE INJURY AND	TREATME	NT				
ARE YOU CURRENTLY ENGAGED IN ANY OTHER EMPLOYMENT OR HA		N ANY OT YES [VHILE YOU WERE EMP	LOYED BY US?		
IF YES, PLEASE LIST THE NAMES AND ADDRESSES OF THESE EMPLO	YERS.						
DO YOU CURRENTLY (IN THE PAST 12 MONTHS) PARTICIPATE IN ANY		PORTING					
IF YES, PLEASE LIST THE ACTIVITIES YOU PARTICIPATE IN.							
TO WHOM DID YOU FIRST REPORT THE INJURY TO AND WHEN?							
WERE THERE ANY WITNESSES TO YOUR INJURY? IF SO, WHO?							
HAVE YOU EVER RECEIVED PAIN MANAGEMENT TREATMENT? IF SO,	BY WHOM?						
I CERTIFY THAT THE ABOVE STATEMENTS MADE BY ME AF FALSE, I MAY BE SUBJECT TO DISCIPLINARY ACTION BY M		M AWAR	E THAT IF ANY OF	THE STATEMENTS	S ARE WILLFULLY		
EMPLOYEE SIGNATURE	SUPER VISOR'S SIGNATURE AN	ID I.D.		DATE			

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SUPPLEMENTAL ACCIDENT INVESTIGATION

Name of Injured Employee:	Date:	Social Security #:				
Location of Accident:	Job Title:	Yrs. Employed:				
What was the employee doing?			=			
How did the accident occur?						
Describe the work site. Any hazard equipment, etc.)?	dous condition (sidewal	ks, floors, machinery, vehicles, sa	afety			
Do you have any recommendations to pr	revent similar accidents i	n the future? What has been done	thus			
General Comment:						
			<u> </u>			
Investigated by: Date:						

NOTE: This form is to be completed by the employee's immediate supervisor to provide additional information in the risk management evaluation of the loss. This does not replace the normal Workers' Compensation report which must be filed in all instances.

DEATH OF AN EMPLOYEE DUE TO WC INJURY

<u>Notify PEOSH at 1-800-624-1644 or 609-292-7036 within eight hours of the fatality</u>. Please also continue to follow the district's standard procedures for reporting Workers' Compensation injuries and this includes calling NJSIG at 609-543-3377.

An Investigator will come to the site. Information required includes, but is not limited to:

- First report of injury that was filed with the Division of Workers' Compensation New Jersey Department of Labor & Workforce Development;
- Copy of 301 form;
- Claim acknowledgement and claim number from insurance company;
- Pictures of the area post-accident;
- Contact information for superintendent and business administrator and employee's direct supervisor; and
- Any other pertinent information about the event.

The Investigator may also request:

- Rescue squad report;
- ER report;
- Hospital reports;
- Copies of OSHA reporting for past three years;
- Number of employees at location;
- Total number of employees for the district; and
- Interviews with witnesses.

Dependents of a worker who dies because of a work-related injury or illness may be eligible to receive death benefits.

Please refer to the appropriate section of the Workers' Compensation statute for detailed information (N.J.S.A. 34:15-13).

P.L. 1998, Chapter 74

Laws of the State of New Jersey

CERTIFICATION

In completing the attached Workers' Compensation Questionnaire, I have been advised that the
above referenced law provides that persons who purposely and knowingly make false or misleading
statements for the purpose of obtaining workers' compensation benefits may be guilty of a crime of the
fourth degree and have civil liability for all damages, costs, and attorney's fees.

Dated:	

CLAIM PETITION TIMELINE

Employees injured on the job may file a Workers' Compensation Claim Petition with the New Jersey Division of Workers' Compensation. A Claim Petition is usually filed by the employee or his/her attorney due to issues which may include compensability, medical treatment, payment of temporary disability benefits and permanency.

In some instances, a Claim Petition may be our first notice of a claim for allegations of Occupational exposure resulting in injury/disability or for a claim that was not reported to NJSIG when it occurred.

Claim Petition Timeline When a Claim Petition is filed, it must be filed within two years of the date of accident or last benefit paid. The employee is seeking permanency, temporary benefits, or medical treatment. NJSIG assigns counsel to answer and handle Claim Petition. The BOE is copied on all legal correspondence. Discovery begins! **Denied or Occupational Claim:** Compensable Injury: Investigation includes interrogatories, medical records, personnel file, Permanency exams take place once medical statements, subsequent employment, social networks, and surveillance. treatment is completed. Once discovery is completed, permanency exams take place. Settlement negotiations begin. If necessary, testimony and trial. **CLAIM SETTLES** Modification Of Award (re-opener) must be filed within two years of last payment made. Process starts all over again!

SAMPLE CLAIM PETITION

Depa	rtment of Labor a Division of Wor	State of New Jersey of Labor and Workforce Development ion of Workers' Compensation EMPLOYEE CLAIM PETITION			EMPLOYEE C			N	Case N	o.:		
	Trenton, New .	Box 381 Jersey 08625-0 5 8/26/2015	381	□ N	IEW FILIN	G		AMENDED FI	LING	Vicinage **plea	8	bove only if filing an Amended Claim**
PETITIONER	NAME:			SSN Not Available			ATTORNEY FOR PETITIONER	NAME: ADDRESS:	ON NUMBE	ER:		
P.		an or other repre ental Page for de	etails.	ng on behalf	of the petition	er. See	ATTO	TELEPHONE NUME	BER:		FAX	(NUMBER:
Æ	NAME: IF EMPLOYER IS KNOWN BY DIFFERENT NAME, PLEASE INDICATE HERE: ADDRESS:						INSURANCE CARRIER or SELF-INSURED ENTITY	NAME: ADDRESS:				
EMPLO	INDICATE THE STATUS OF THE EMPLOYER: INSURED						INSURANCE SELF-INSUR	CARRIER CLAIM N PERIOD OF COVER See Supplem	RAGE:	FROM e for additic		TO:
TO THE DIVISION OF WORKERS' COMPENSATION - INJURY AND EMPLOYMENT DETAILS: Date of Accident or Last Exposure: Occupational Disease: If Occupational Disease Give Periods of Exposure: Where Injury Occurred (incl. town and county): How Injury Occurred: DESCRIBE EXTENT AND CHARACTER OF INJURY: If there has been amputation or disability to any member or impairment of any physical function, explain fully:												
Date	Stopped Work:	Date Returne	ed to Work:	Date Injury	Reported:	Injury F	Reporte	ed To Whom:		Occ	upation	and Type of Work:
Gross \$	Wages	Wage Period	: Rate of T	emp. Comp	ensation:	Weeks paid:	of Ten		Tempora \$	ry Disabilit	y Paid:	Permanent Disability Paid:
Employer Furnished Medical Aid: ☐ YES ☐ NO ☐ Demand is hereby made for answers to standard occupational disease interrogatories. [N.J.A.C. 12:235-3.8(f)] ☐ Demand is hereby made for all records of medical treatment, examinations and diagnostic studies. [N.J.A.C. 12:235-3.8 (c)]												
	ou Medicare e	_				ii, oxuii		ono ana alagnos	_	100 to 10	□ NO	2.230 0.0 (0)
Were you eligible for Medicaid benefits at the time of the work injury? ☐ YES ☐ NO Did you become eligible for Medicaid benefits after the work injury? ☐ YES ☐ NO												
What other facts are there that you believe important:												

Summary of Changes (<u>Complete only if filing an Amended pleading</u>):	
	kers' Compensation determine the amount of compensation due Petitione at Petitioner may be awarded Petitioner's costs in this proceeding, and such
	Petitioner
STATE OF NEW JERSEY COUNTY OF	
Subscribed and sworn or affirmed to before me this day of , 20	

Please be advised that information collected from the filing of this claim petition may be used by the Division of Workers' Compensation for record keeping, record access/distribution, and case scheduling purposes. Petitions filed with the Division are public documents and may be inspected and copied except where prohibited by Section 34:15-128 of the Workers' Compensation Statute.

The Privacy Act, 5 U.S.C. §552a, the Social Security Act, 42 U.S.C. § 405, and N.J.S.A. 34:15-1 et seq. authorize the Division of Workers' Compensation to request that the Petitioner supply the Division with his or her Social Security Number for record keeping purposes and cross-matches with the Social Security Administration, Workforce New Jersey, Temporary Disability Insurance and any other proper public purpose.

SAFETY/TRAINING INFORMATION

The NJSIG Loss Control Department is dedicated to providing you with proven services that will help make your school district a safer place for students, employees and members of the general public. Since our *only* business is public schools, our mission is not diminished by the need to be expert in any area other than public schools. Therefore, our programs, information, recommendations, and suggestions are geared to school districts. The Loss Control Department's mission is to:

- Identify and assess potential exposures;
- Implement controls to limit risk/reduce exposure;
- Protect people and assets;
- Ensure mission continuity and productivity; and
- Prevent or limit the loss.

In support of those goals and at no charge to the districts, our team of public school safety and health professionals provide:

- Consulting Services
- Specialty Claims Reports location, work group, trend analysis, repeat claimants, reporting lag time are all examples of how the data can be presented to identify a potential problem and present solutions.
- Comprehensive Onsite Inspections reported by location, the inspections result in a detailed list of observations/violations/recommendations. Each observation is prioritized and the appropriate code citations listed.
- **SafetyNet** A monthly safety newsletter dedicated to providing each district with a monthly safety theme. Each month the theme should be discussed with every employee as part of your overall safety program.
- Training Opportunities
 - In-service we provide on-site training for a single district, or several districts can get together at a host location.
 - Access to local and national video lending libraries.
 - o Safety video on-demand service the capability to stream more than 20 titles.

Please contact NJSIG Loss Control at 609-386-6060 for additional information or to discuss assessing and implementing a plan at your district.

RESOURCES

www.njsig.org New Jersey Schools Insurance Group

www.stnonline.com School Transportation News

www.seraph.net School Security

www.world-playground.com Playground Equipment and Legal Information

www.clement.com Newsletters and Safety Posters

www.coastal.com Safety Training Video Previews

www.crisisprevention.com Non-violent Crisis Intervention Information

www.safetyzone.org National Resource Center for Safe Schools

www.nrsc.com Safety Video Lending Library

www.state.nj.us/health/eoh NJ Occupational Health Site RTK Info and EOSHA Forms

www.osha.gov OSHA 300 Forms and More

www.nsc.org National Safety Council Homepage with Safety Tips and More

http://lwd.state.nj.us/labor/wc/content/intro.html Department of Labor and Workforce Development

FREQUENTLY USED ACRONYMS

BOE.....Board of Education

DWCDivision of Workers' Compensation

DDI......Duty Determination Instructions

EE.....Employee

EMSEmergency Medical Services

FRO.....For Record Only

IWInjured Worker

MMI......Maximum Medical Improvement

NJSIGNew Jersey Schools Insurance Group

OOW.....Out of Work

OSHAOccupational Safety & Health Administration

PEOSHPublic Employees Occupational Safety and Health

Qual-LynxManaged Care Provider

RTW.....Return to Work

WC......Workers' Compensation



NJSIG Terminology: Workers' Compensation

AAMC	Association of American Medical Colleges
ACGME	Accreditation Council for Graduate Medical Education
ACL	Anterior Cruciate Ligament: One of several ligaments that helps to hold the knee joint together.
Adjuster	NJSIG personnel assigned to handle your claims.
AMA	American Medical Association
Analgesics	Pain Reliever / Anti-Inflammatory
BL / WK	Blood Work: Ordered by a doctor for diagnostic purposes.
B.I.D / BID	bis in die (Latin), Twice a Day
ВМІ	Body Mass Index: A measure of body fat based on height and weight.
ВР	Blood Pressure
C/Spine	Cervical Spine
стѕ	Carpal Tunnel Syndrome: A numbness and tingling in the hand and arm caused by a pinch nerve in the wrist.
СХ	Canceled
DC	Defense Counsel: An attorney assigned by NJSIG in defense of workers compensation litigation brought against a member.
DDI	Duty Determination Information / Instruction: A form that provides information about an employees diagnosis, work status, with or without restrictions.
DJD	Degenerative Joint Disease: Another name for Osteoarthritis
DME	Durable Medical Equipment

3	Do Not Resuscitate: A medical order indicating providers should not
DNR	perform cardiopulmonary resuscitation.
DOI / DOL	Date of Injury / Date of Loss
DO	Doctor of Osteopathic Medicine: DOs are known for their holistic healing approach.
DR	Doctor
ED / ER	Emergency Department or Emergency Room
EKG	Electrocardiogram: Diagnostic Heart Monitoring
EMG / NCS	Electromyography / Nerve Conduction Study: A diagnostic study that records the electrical activity of muscle tissue.
EMS	Emergency Medical Service
EMT	Emergency Medical Technician
ESI	Epidural Steroid Injection: A minimally invasive procedure that relieve neck, arm, back, and leg pain.
FD	Full Duty: A designation by a physician that an injured worker can return to normal work activity.
FMLA	Family Medical Leave Act
FX	Fracture: A break of any size in any bone.
GME	Graduate Medical Education
HEP	Home Exercise Program
HR	Heart Rate: Expressed as beats per minute
HS	Bed Time
нх	History
INJ	Injection
LBS	Pounds / Weight
LD / RD	Light Duty / Restricted Duty: A list of restrictions should be included when this is indicated.
LLE	Left Lower Extremity
LLQ	Left Lower Quadrant
L/Spine	Lumbar Spine
LT	Left

-	
LUE	Left Upper Extremity
LUQ	Left Upper Quadrant
MD	Doctor of Medicine
MCL	Medial Collateral Ligament: One of several ligaments that helps to hold the knee joint together.
ммі	Maximum Medical Improvement: A designation indicating that an injured workers medical treatment has reached a state where their condition cannot be improved further, or when a treatment plateau has been reached in the healing process.
N/A	Not Applicable
NCM	Nurse Case Manager
NOV	Next Office Visit
NRB	Nerve Root Block: An injection of a long lasting steroid around a nerve.
NSAIDS	Nonsteroidal Anti-Inflammatory Drug
N/S	No Show
OA	Osteoarthritis: Also referred to as DJD. Develops as the material between the joint bones wears downs allowing bones to rub on bone.
OD	Daily
OOM	Out of Work
OR	Operating Room
ORIF	Open Reduction Internal Fixation (of a fractured bone)
ОТ	Occupational Therapy: A form of therapy that encourages rehabilitation through the performance of every day work activities.
ОТС	Over the Counter (medicine)
PA	Petitioner Attorney: An attorney that represents an injured worker in workers' compensation court.
PE	Pulmonary Embolism: A condition where one or more arteries in the lungs becomes blocked by a blood clot.
PO	By Mouth: Usually associated with taking medicine.
POA	Plan of Action
Pre-op	Preoperative: Testing a doctor would require before surgery can be scheduled.
PRN	As Needed

-	
PSYCH	Psychiatric or Psychological Treatment
РТ	Physical Therapy: Medical treatment used to restore functional movement through the use of physical methods such as massage, heat, stretching and exercise
R.I.C.E	Rest, Ice, Compression, Elevate: Abbreviation used by a doctor to denote a treatment plan.
RLE	Right Lower Extremity
RLQ	Right Lower Quadrant
ROM	Range of Motion
RT	Right
RTC	Return to Clinic
RTO	Return to Office
RUE	Right Upper Extremity
RUQ	Right Upper Quadrant
RX	Prescription: Usually for medication or diagnostic testing, but can also signify another treatment.
SLAP	Superior Labrum Anterior Posterior: Usually associated with an injury to the labrum of the shoulder. The labrum is rubbery tissue attached to the rim of the shoulder.
TBD	To Be Determined
T.I.D / TID	ter in die (Latin), Three Times a Day
T/Spine	Thoracic: The middle section of the spine.
TX	Treatment
W/REST	With Restrictions
WBAT	Weight Baring as Tolerated
W/Contrast	With Contrast
W/O Contrast	Without Contrast
W/ & W/O Contrast	With and Without Contrast



NJSIG's Member Services

Benefits of Membership & Training

V	
Specialized Focus	NJSIG is the state's largest and most diverse school board insurance group, serving its approximately 370 members since 1983.
Comprehensive Coverage	All coverages are fully reinsured by the industry's most reputable reinsurers (A.M. Best Rating of A or better).
Safety Grant Program	NJSIG has issued millions of dollars in safety grants to members for safety and security related improvements to their schools. For questions regarding the Safety Grant process, contact grants@njsig.org.
Property Valuation Services	NJSIG partners with CBIZ Valuation Group, LLC to provide property appraisals to members with Property coverage at no additional cost to members.
NEPHA Hotline 1-201-623-1223 nepha@cgajlaw.com	NJSIG's Employment Practices Hotline Attorney, administered by Cleary, Giacobbe, Alfieri & Jacobs, LLC, is a service for members that have School Leaders Errors and Omissions coverage with NJSIG. Its purpose is to provide legal advice before an adverse employment action is taken by the member. The hotline answers questions related to FMLA, harassment, discrimination and other employment matters. This service is available at no additional cost to members.
Cyber Liability Hotline: 1-866-567-8570 bbr.claims@beazley.com	A cyber incident isn't always a disaster, but mishandling it is. NJSIG partners with Beazley Breach Response to provide Cyber Liability coverage and emergency resources. Beazley has an email address and a 24-hour hotline available to members who have Property coverage with NJSIG. Email is strongly recommended as the best method of notification. You may alternatively provide notice of an incident by calling Beazley's 24-hour hotline.
Emergency Crisis Management Hotline 1-212-915-8630	NJSIG partners with Special Contingency Risks Ltd (SCR) to provide assistance to school administrators following an act of school violence. This service is available to all members who have General Liability coverage with NJSIG at no additional cost. This Crisis Management Policy includes 24/7 coverage on claims related to threat, kidnapping, hostage crisis, disappearance, and more.

*To schedule training, email <u>riskcontrol@njsig.org</u>

Benefits of Membership & Training:

Equipment Breakdown Inspections	NJSIG has partnered with Chubb Equipment Breakdown Risk Engineers (EBREs) to conduct all routine jurisdictional inspections for members with Property coverage with New Jersey Schools Insurance Group in accordance with the provisions of N.J.A.C 12.90. Chubb Equipment Breakdown Risk Engineers are commissioned to perform boiler and pressure vessel inspections as required by the State of New Jersey. To schedule an inspection, email riskcontrol@njsig.org .
School Property Inspections	NJSIG has partnered with H&S Loss Control Inspections to conduct inspections of its members' schools with Property coverage at no additional cost. Members are encouraged to schedule a pre—QSAC inspection to assist with New Jersey Department of Education reporting requirements. Members are on a five year schedule. To schedule an inspection, email riskcontrol@njsig.org .
Playground Inspections	Members with Property coverage can have their district's playgrounds inspected by a certified playground inspector at no additional cost. Members are on a one year schedule. To schedule an inspection, email riskcontrol@njsig.org .
Vector Solutions Online Training	NJSIG offers more than 300 online courses through Vector Solutions (formerly SafeSchools) at no cost to members. This includes, but it is not limited to, all courses that the New Jersey Department of Education requires. Real-time results are recorded and administrative reports are delivered to the members to facilitate easy compliance. To learn more about Vector Solutions, please call 800-434-0154, email support.education@vectorsolutions.com , or visit www.vectorsolutions.com .
NSC's Online Defensive Driving Training	NJSIG has partnered with National Safety Council to provide an online defensive driving training to members with Auto Liability and/or Workers' Compensation coverage at no cost. After completion of the course, attendees may be entitled to a discount on their personal auto liability insurer.
NJSIG's Incident Reporting Program	Designed to help our members put students in direct contact with the most appropriate resources available to keep them safe. All of our poster options are tailored to each county and come pre-loaded with emergency contact information, essential hotlines and helplines, and each county's anonymous crime reporting tool. For more information, visit www.njsig.org/incident-reporting .

For more information, visit: www.njsig.org
6000 Midlantic Drive, Suite 300 North | Mount Laurel, NJ 08054
Phone: 609-386-6060 | Off Hours Emergency Claims: 609-369-0535

Revised: 6/28/23



Claims

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Phone: 609-386-6060 • Fax: 609-386-8877 • Medical Fax: 866-828-2689 • Emergency: 609-369-0535

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Claims

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This manual was developed by the ERIC North's leadership, member districts with the support of NJSIG.

3rd Edition – August 2023

Sub-fund Administrator
Arthur J. Gallagher Risk Management Services, LLC